Title: Circulation Clerk
Classification: Library Clerk

Branch/Department: Wheatfield Library
FLSA: Non-exempt
Reports to: Agency Librarian

General Summary:
Circulation Desk Work and Basic Clerical Tasks

Primary Responsibilities and Duties:

Essential Functions:
- Circulation desk work 98% of time, including constant interaction with patrons to determine needs, answer questions and check out materials

Other Duties:
- Clean library materials as they come in or go out
- Place phone calls for hold items and maintain hold shelf
- Check patron registrations and file in cabinet
- Add paper and pencils at all public computers
- Put away CDs and DVDs
- Keep copy machines filled with paper
- Pack and unpack transport bags
- Assist patrons with basic technology questions
- Check book drop regularly
- Check supplies of patron forms
- Update AV and Internet permission binders
- Special tasks as assigned by supervisor
- Must adhere to library Internal Control Standards and System

Knowledge, Skills, and Abilities Required:

Minimum Education:
- High School Diploma or Equivalent

Minimum Experience:
- None

Contact with Others:
- Must demonstrate an ability to perform tasks while remaining attentive to patron needs
- Must interact well with the public and staff

Mental/Analytical Demands:
- Must demonstrate an ability to multi-task
- Must remain calm and composed while dealing with difficult situations or individuals
- Must remain attentive to patron needs
Certification, Licensure, Registration:
• None

Working Conditions:

  Physical Requirements:
  • Must demonstrate ability to move in a timely manner throughout the public services area of the library
  • Must be able to perform circulation desk duties up to 8 hours a day
  • Performs bending, squatting, kneeling and reaching from floor level to 6 feet in height
  • Performs routine lifting of library materials up to 20 pounds

  Working Environment:
  • Constant public contact
  • Highly computerized workplace
  • Evening and Saturday work required

  Equipment Used:
  • General office equipment, such as computers, copiers, fax machine, printers, etc.

General Statement: The above primary job duties and responsibilities describe the level and nature of work performed by employees assigned to this job. The description should not be construed as an exhaustive listing of all job duties and responsibilities performed by this job.

Effective Date: revised 11/16; reviewed 02/20